

JUNKKARI STANDARD WARRANTY

The terms of warranty below refer to agricultural and forest machinery manufactured by Junkkari Oy. Please read carefully the terms of warranty and the restrictions to the validity of the warranty. Please remember that agricultural and forest machines are subject to wear and tear and will require maintenance. Careful handling and regular maintenance of agricultural and forest machines ensure that the machines will work flawlessly for as long as possible for the purpose they have been manufactured. Junkkari Oy products comply with the requirements of the Machine Directive 2006/42/EC.

GUARANTEE PERIOD

The guarantee period is 24 months for the work for which the machine is intended. The guarantee period starts from the date of delivery of a new machine to the end user providing that the Distributor has notified the end user's contact details to Junkkari Oy in writing junkkarisales@msk.fi. In any case the guarantee cannot exceed 36 months from the delivery from the Junkkari factory.

THE GUARANTEE WILL COVER

The guarantee will cover faults in manufacturing and in the raw materials. The manufacturer or a contracted repairer will repair or exchange the damaged parts to operational parts. The work must always be agreed separately with the after sales manager of Junkkari Oy. If the requirement is that the work is compensated according to the warranty, it must be agreed separately. Guarantee repairs do not extend the guarantee period.

THE GUARANTEE WILL NOT COVER

The guarantee does not cover damages caused by incorrect use or maintenance contrary to the user manual, overloading, natural wear and tear or a fault caused by natural wear and tear. The guarantee does not cover indirect damages, down time, loss of earnings, travel expenses, freight, daily allowances, overtime or alterations to the original structure. The guarantee does not cover damages caused by transport, vandalism, theft or other such incidents.

MACHINE DELIVERY

When the machine is delivered we recommend that the end customer is informed about the nearest contractual maintenance person for Junkkari products. We recommend maintenance at the time of delivery as well as scheduled maintenance for the machines. You will find the necessary information in the user manual.

REPORTING A FAULT

An appropriate written request for the requirements according to the product guarantee period must be presented to Junkkari Oy without delay. The request must include relevant photographs and explanation of how the fault occurred and its effect on the machine's usability. Without a separate request the faulty part(s) must be returned to Junkkari Oy in its original form and unrepaired.

The request is sent to Junkkari Oy by post to the address below or via e-mail to <u>junkkarisales@msk.fi</u> In urgent cases please contact the after sales manager.

Kauhava 31.12.2019 JUNKKARI